

## TERMS OF SERVICE

Effective April 4, 2024

The Worldwide Clydesdale Alliance Inc (WWCA) website is to be used for the betterment of the Clydesdale Horse worldwide. By accessing the website of the WWCA, participants are asked to be courteous, kind and professional with their interactions. Please share the website and the information that is shared on it with all participants so that everyone can enjoy, communicate, and be a part of the Clydesdale Tradition. The website allows content from advertising, education, communication, and resources to assist with a variety of needs. Participants that choose to purchase products or services may need to supply text, pictures, and other media materials and will be expected to use items that fit the size requirements of the website. The participant is solely responsible for the preparation of the ads, pictures, data, graphics, images, audio, video, and other materials to make sure they meet the specifications necessary. Once posted to the website those images, graphics, texts, and videos, become property of the WWCA and all rights to use is given to the WWCA.

Some Services and Products are available on the website for a cost. Once purchase and payment is completed the cancellation policy is such that a service cancellation may be requested but it will cause cancellation at the end of the term already paid for. Cancellations during the subscription period will not be prorated and refunded. Refund requests on purchases of products can be requested and will be reviewed on a case-by-case basis.

If a dispute arises that cannot be resolved between a participant and WWCA, the participant and the WWCA agree to seek the services of an arbitrator. If a third party takes legal action for content that was posted to the website, the participant that submitted the content will hold the WWCA harmless and cover legal expenses associated with the items in question. When services and products are purchased, submitting the item by pressing a confirm button will be considered the participants digital signature and agreement to all requests. WWCA may make changes to these Terms of Use in the future and will post the updated policy to the website. Contact WWCA at PO Box 2368 in Woodstock GA 30188 for more information.